

Cancellation Policy

- **We require a 20% deposit on most details to secure your requested appointment day and time.**
- **This deposit can be made at the time of booking and will be applied towards your total service cost.**
- **This deposit can be moved one time to another appointment slot if rescheduled at least 24 hours in advance.**
- **Cancellations made less than 24 hours before the appointment time may result in the forfeiture of the deposit.**
- **Failing to show up for an appointment may also result in forfeiture of deposit.**
- **Online appointments are requested, not a guaranteed day and time. We will do our very best to schedule your service as close to your original requested day and time as possible.**

By booking an appointment with us, you agree to our cancellation policy. If you have any questions or concerns about our policy, please do not hesitate to contact us.

**Sincerely,
Elite Auto Salon | 813-345-4400**